

Heuristic Evaluation

	Difficulties / Opportunities	
	Employees	Organizations
1. Visibility of system status		Sign up: organization sign up page should be different from employees' ones so they can access to the organization dashboard.
2. Match between system and the real world		Dashboard (overall happiness): the word happiness doesn't sound connected to the results of mental health assessments. Change it to "overall satisfaction."
3. User control and freedom	Burnout Assessment: since the assessment is long, users want to save in the middle of taking test.	
4. Consistency and standards	Profile and notification: the position doesn't match to the organization's one.	Profile and notification: the position doesn't match to the employee's one.
5. Error prevention	Sign up: password rule is not shown. Add message e.g. "It must be a combination of minimum 8 letters, numbers, and symbols." Emergency Support: confirm pop-up is needed when they click the phone numbers.	
6. Recognition rather than recall	Assessment results: if the result is remarkable, users want to know recommended actions.	
7. Flexibility and efficiency of use		
8. Aesthetic and minimalist design		
9. Help users recognize, diagnose, and recover from errors		
10. Help and documentation		