

Cognitive Walkthrough

Y: Yes, N: No

Task	1. Mental Model	2. Visibility	3. Consistency	4. Feedback
Employees				
Sign in	Y	Y	Y	Y
Take depression assessment	Y	N: - Not sure if assessment result boxes are clickable and take it from this page	Y	N: - The button in "assessment history" card should not be "Take assessment." - Not sure if the result will be sent anonymously or not. Need a checkbox to confirm if they want to share their name with the result.
Take personality assessment	Y	Y	Y	Y
Ask questions to chatbot	Y	Y	Y	N: - Not sure what's happening next after clicking dropdown. Add opened screen.
Take education module	Y	Y	Y	Y
Check emergency support and call somewhere	Y	Y	Y	Y
See notifications	Y	Y	N: - The phone numbers should be links and have users make a call by clicking them.	Y
View and update profile	Y	Y	Y	Y
Give feedback	Y	Y	Y	Y
Organizations				
Sign in	Y	Y	Y	Y
See assessment results of employees	Y	Y	N: - The type of pie chart is not familiar. - Not sure where to find the scores for the company as a whole and for each department.	Y
Check feedback from employees	Y	Y	Y	Y
Manage employees	Y	Y	Y	N: - Not sure if they can click individual employee
Notify employees to take assessments	Y	Y	Y	Y
View and update profile	Y	Y	Y	Y